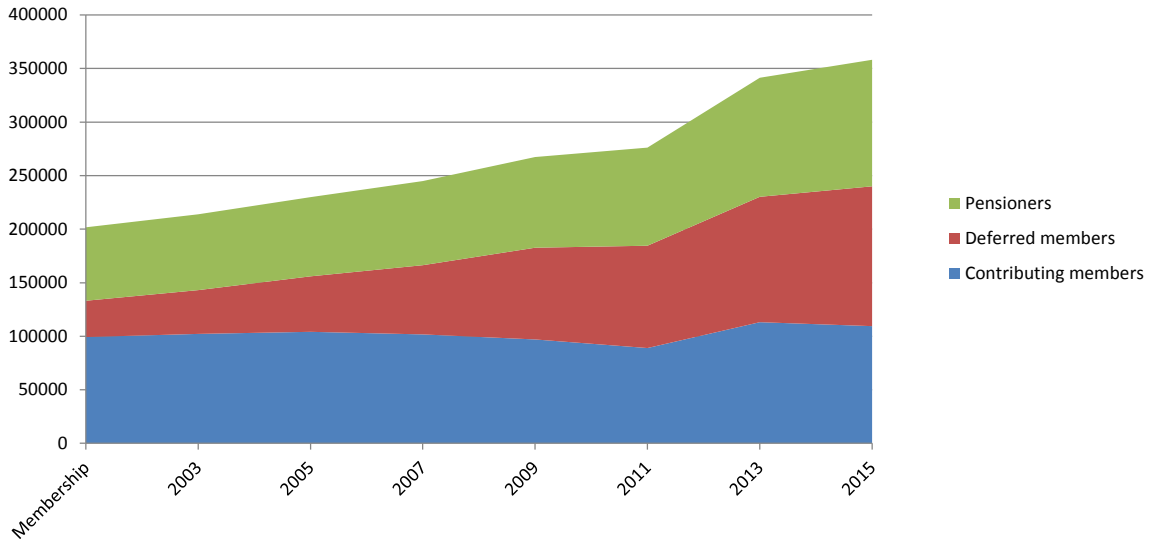
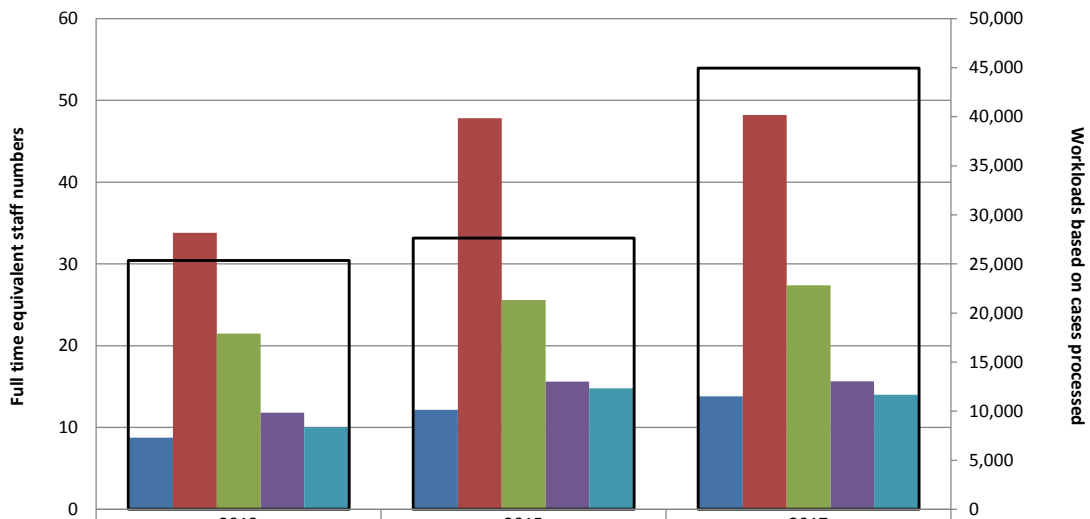


Membership Levels

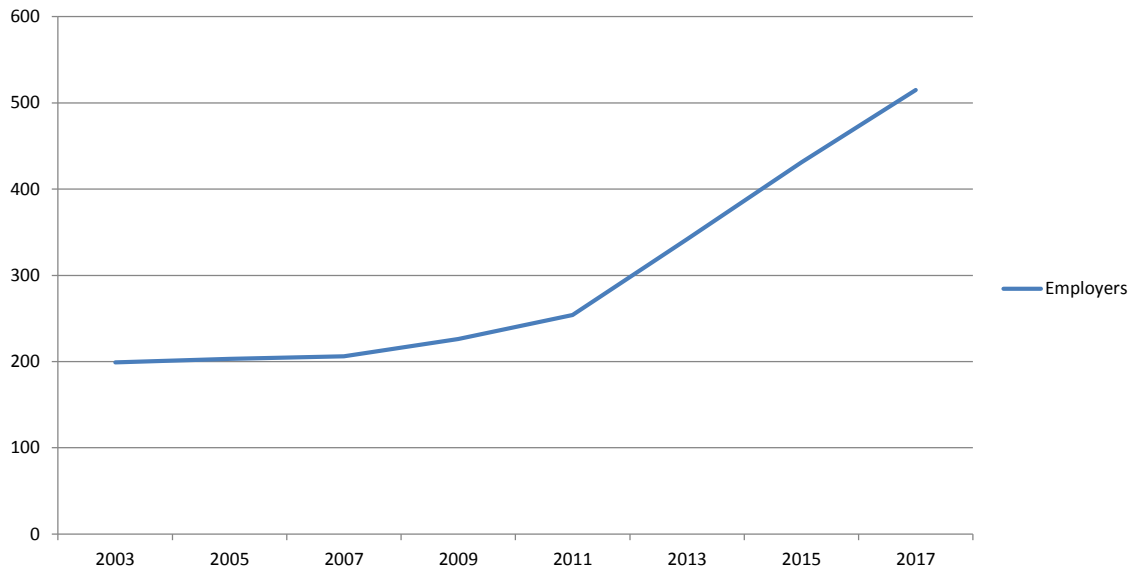


Staffing vs Workload

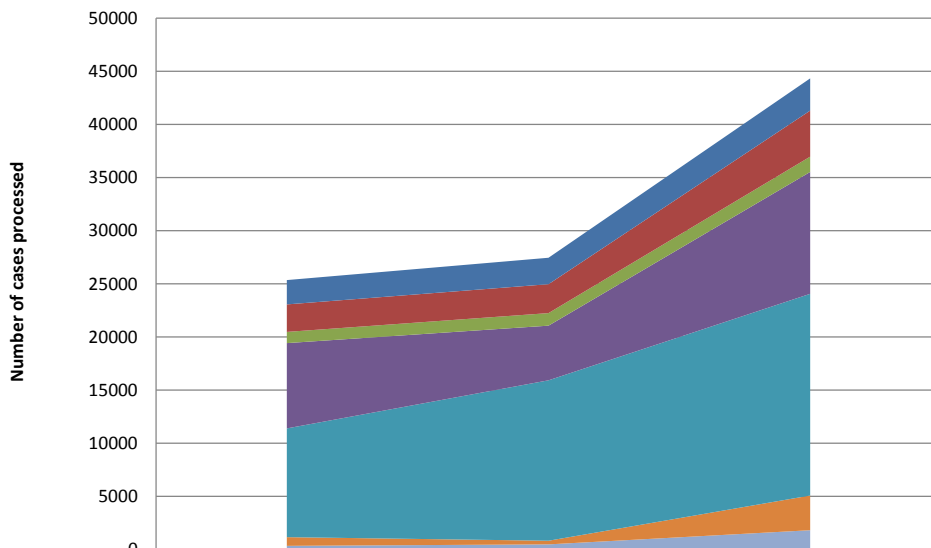


Assistant	8.8	12.2	13.8
Officer	33.8	47.8	48.2
SPO	21.5	25.6	27.4
TL	11.8	15.6	15.7
Manager	10.0	14.8	14.0
Workload	25,351	27,629	44,950

Employers with contributing employees



Administration Workloads



	2013	2015	2017
retirements	2290	2488	3035
deferred	2590	2720	4334
dependants	1053	1184	1441
deferred benefits	8031	5145	11470
new starters	10235	15098	18990
internal transfers	818	346	3264
refunds	334	470	1804